Insurance Questionnaire

Important! Please use this form when calling your insurance company.

Ask ALL questions and fill in all spaces as you talk with your insurance care specialist.

Bring this completed form with you to your initial consultation with Dr. Johnny Perez.

Name:
Insurance Company:
Insurance Company Phone Number I called:
Name of the customer service representative:
Call back number for the customer service representative:
Questions I Need to Ask:
Is there an exclusion for morbid obesity in my insurance policy?
2. Is morbid obesity (dx code: 278.01) a covered benefit in my policy?
3. What is my benefit level for the treatment of morbid obesity up to and including surgery?
(Is it 80/20? Is it 60/40?)
4. Are the following <u>CPT Codes</u> included in my policy?
 43770 Laparoscopic, surgical, gastric restrictive procedure; placement of adjustable gastric restrictive device (eg. gastric band and subcutaneous port components) 43775 Laparoscopic longitudinal gastrectomy, ie sleeve gastrectomy 43644 Laparoscopic gastric bypass, short (<100cm) 43645 Laparoscopic gastric bypass, long (>150 em) 43846 Open gastric bypass, short (<100cm) 43846 Open gastric bypass, long (>150 em) 5. What criteria must be met for approval?
6. Do I need a psychiatric evaluation? 7. Do I need dietary consultation(s) prior to final approval? If yes, how many?

See Page 2 8. Do I need chart notes of supervised dietary attempts and a letter from the physician who followed me? (How many, how recent, and how long must the attempts be?)
9. Is Dr. Johnny Perez a covered specialist in my insurance network?
10. Is Thibodaux Regional Medical Center in my insurance network? 11. Am I required to have surgery at a bariatric "Center of Excellence"? 12.1s there any other information I haven't mentioned that the insurance company is going to need?
13. What is the fax number to where the medical documentation is to be sent for prior authorization?